

Chiroprody

Cancellation Policy

Podiatry

Gait Analysis

We are fortunate at the Leigham Practice to have such high quality of staff working with us. In order to retain excellent staff and stay at the forefront of healthcare we need to ensure their time spent with us is worthwhile.

Biomechanics

Podiatric Surgery

In the past we have experienced significant problems with many people cancelling appointments at short notice, meaning we have no time to fill their appointment slots and results in wasted time. Like yours, our time is also important.

Physiotherapy

Sports Injuries

As from 1st September 2006 we are adopting the industry-wide standard of making a full charge if appointments are cancelled, changed with less than 24 hours notice, or simply missed.

Osteopathy

Acupuncture

We realise that everyone who needs to change or cancel appointments at short notice always have excellent reasons for doing so. However we hope that you appreciate the reasons why this has become necessary.

Homeopathy

Reflexology

Alterations or cancellations with more than 24 hours notice can continue to be made, without charge, and as many times as is necessary for you.

Aromatherapy

Massage

Please consider this when making your appointments and allow time for unexpected problems. If you have any questions regarding this policy please do not hesitate to contact us.

Reiki

Counselling

We believe that by this simple measure we will continue to attract the very best people giving you the very best of care, and send our many thanks for your help and support. It is very much appreciated.

Gavin Fane
Head of Practice